



METRO TRANSIT FACTS

THROUGH DEC. 31, 2025

AREA SERVED

66 CITIES
6 COUNTIES



OUR PEOPLE

 **3,551**
TOTAL EMPLOYEES

1,440 BUS OPERATORS
128 LIGHT RAIL OPERATORS

762 FRONTLINE MAINTENANCE
1,081 EVERYONE ELSE
140 POLICE/CSOS

OPERATING REVENUE & EXPENSES

\$758.9 million*
TOTAL REVENUE

39% MOTOR VEHICLE SALES TAX (MVST)

21% REGIONAL SALES TAX

6% FARES

4% STATE GENERAL FUND

4% FEDERAL GRANTS/ CMAQ

3% LOCAL/OTHER
*INCLUDES A PLANNED USE OF RESERVES

\$758.9 million
TOTAL EXPENSES

67% WAGES/BENEFITS

13% FUEL, MATERIALS & SUPPLIES

12% CENTRAL SUPPORT

8% UTILITIES & OTHER EXPENSES

TOTALS REFLECT THE ADOPTED 2025 BUDGET

OUR CUSTOMERS

55% OF TRIPS TAKEN BY CUSTOMERS YOUNGER THAN 35

33% OF TRIPS TAKEN BY CUSTOMERS WITH HOUSEHOLD INCOMES LESS THAN \$25K

55% OF TRIPS TAKEN BY CUSTOMERS WHO IDENTIFY AS BLACK, INDIGENOUS, PEOPLE OF COLOR

13% OF TRIPS TAKEN BY CUSTOMERS WHO REPORT HAVING A DISABILITY

18% OF TRIPS TAKEN BY CUSTOMERS WHO SPEAK A LANGUAGE OTHER THAN ENGLISH AT HOME

SOURCE: 2022 TRANSIT ON-BOARD SURVEY

ACCESS

500,000 PEOPLE (16% OF REGIONAL POPULATION) LIVES WITHIN A HALF-MILE OF A METRO STATION

30% OF REGION'S JOBS WITHIN A HALF-MILE OF A METRO STATION

50,890,857 TOTAL RIDES

AVERAGE WEEKDAY RIDERSHIP **155,037**

	TOTAL	AVERAGE WEEKDAY
BUS	26,728,585	84,339
GREEN LINE	7,541,564	22,445
BLUE LINE	5,708,508	15,804
BRT	10,912,200	32,448
MICRO	188,263	567

101 ROUTES

40 SUPPORTING LOCAL AND SUBURBAN LOCAL

27 COMMUTER EXPRESS

23 CORE LOCAL

8 BUS RAPID TRANSIT

5 MICRO ZONES

2 LIGHT RAIL

PERFORMANCE

 **74%** BUS ON-TIME PERFORMANCE

 **90%** BLUE LINE ON-TIME PERFORMANCE

 **71%** GREEN LINE ON-TIME PERFORMANCE

AVERAGE MILES BETWEEN SERVICE CALLS

 LRT **55,504**  BUS **5,577**

CUSTOMER SATISFACTION

2 of 3 RESPONDENTS SATISFIED OR VERY SATISFIED WITH THEIR METRO TRANSIT EXPERIENCE

60% OF LIGHT RAIL RIDERS MORE SATISFIED THAN 2024

58% TRUST THAT METRO TRANSIT USES RIDERS' FEEDBACK TO MAKE IMPROVEMENTS

SOURCE: 2025 CUSTOMER SATISFACTION SURVEY

25.9 million
IN-SERVICE MILES

1.68 million
IN-SERVICE HOURS

OUR FLEET

854 TOTAL



402 40-FOOT DIESEL BUSES

188 60-FOOT ARTICULATED BUSES

26 60-FOOT ELECTRIC BUSES

26 HYBRID-ELECTRIC BUSES



27 BOMBARDIER LIGHT RAIL VEHICLES

91 SIEMENS LIGHT RAIL VEHICLES

FACILITIES

22 TRANSIT CENTERS

8,607 BUS STOPS

741 BUS SHELTERS

186 BUS RAPID TRANSIT STATIONS

37 LIGHT RAIL STATIONS

46 PARK & RIDES

17,986 PARK & RIDES SPACES

FARE INCENTIVE PROGRAMS

METROPASS **1,507,419** RIDES

275 PARTICIPATING EMPLOYERS

STUDENT PASS **863,003** RIDES

46 PARTICIPATING HIGH SCHOOLS

COLLEGE PASS **261,594** RIDES

28 PARTICIPATING COLLEGES

UNIVERSAL TRANSIT PASS **3,327,074** RIDES

OFFERED AT U OF MN PLUS 5 OTHER PARTICIPATING SCHOOLS

ACCESS PASS **2,265,954** RIDES

6 PARTICIPATING ORGANIZATION

TRANSIT ASSISTANCE PROGRAM (TAP) **966,377** RIDES

168 PARTICIPATING PARTNER ORGANIZATIONS

ENGAGING WITH CUSTOMERS

TRIPS PLANNED

2,177,523 WEBSITE

359,668 BY PHONE

15,474 BY SMS/TEXT

8,074 WEBCHAT

RIDER ALERTS

5,234 SUBSCRIBERS

CONTACTED

8,514

TEXT FOR SAFETY CONVERSATIONS

2,494,829 NEXTRIP VIA TEXT

2,799 LANGUAGE LINE CONTACTS

49,959 CUSTOMER RELATIONS CONTACTS



COMMUTER PROGRAMS

306 AVERAGE MONTHLY RIDEMATCH ACCOUNTS

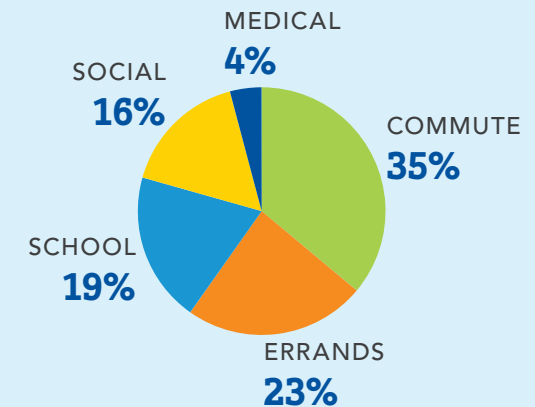
208 TOTAL VANPOOLS

208 TOTAL VANPOOL USERS

1,166,046 TOTAL VANPOOL MILES

17,900 GUARANTEED RIDE HOME PARTICIPANTS

TRIP PURPOSES



SOURCE: 2022 TRANSIT ON-BOARD SURVEY

LOST & FOUND

13,361 PROCESSED

2,700 RETURNED

TRANSIT-ORIENTED DEVELOPMENT

\$21.7 billion IN PERMITTED DEVELOPMENT ALONG HIGH FREQUENCY TRANSIT BETWEEN 2009 AND 2024

\$11.3 billion IN PLANNED DEVELOPMENT ALONG HIGH FREQUENCY TRANSIT

44% OF REGION'S MULTI-FAMILY DEVELOPMENT ALONG HIGH FREQUENT TRANSIT SINCE 2009

